



INDIRA GANDHI COLLEGE OF ARTS & SCIENCE

KADIRKAMAM, PUDUCHERRY
(A Government of Puducherry institution)
(Accredited B+ by NAAC)

STUDENTS SATISFACTION SURVEY REPORT 2017-18

A survey among the outgoing batch (2015-18) of IGCAS, Puducherry was carried out to assess the level of satisfaction of the students with respect to the academic and non-academic performance of the institution. The overall satisfaction level is also assessed in order to prepare specific plans for improving performance in future.

The following questionnaire was employed to collect data from the final year students of 2014-17 Batch. Out of 148 students belonging to the departments of Biotechnology, Computer Science, Foreign Trade, Microbiology and Statistics 138 students responded the survey.

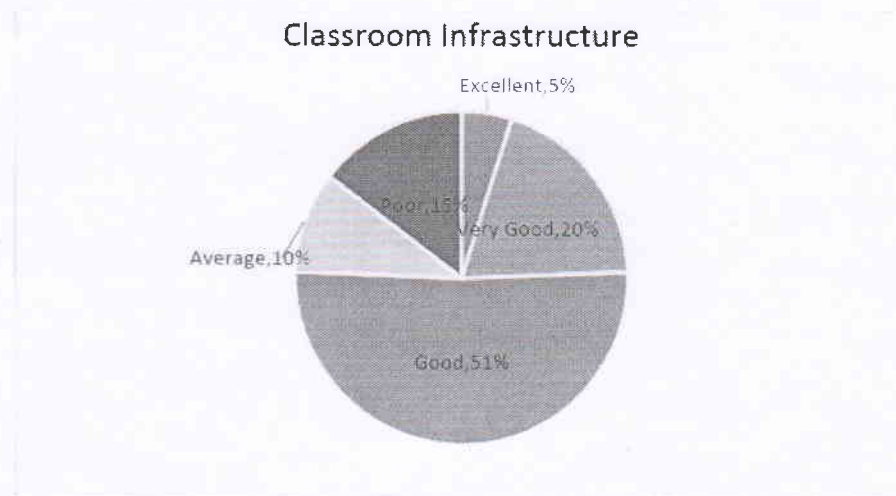
Questionnaire for SSS

Please tick the appropriate option

1. What is your opinion on classroom infrastructure at IGCAS?
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor
2. Please rate the classroom teaching in general
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor
3. How would you rate the lab facilities of IGCAS?
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor
4. Please mark your opinion on library facilities of IGCAS
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor
5. Commend on the way of conducting examinations in the College
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor
6. What is your impression on the administrative support received from the institution?
☐ Excellent ☐ Very Good ☐ Good ☐ Average ☐ Poor

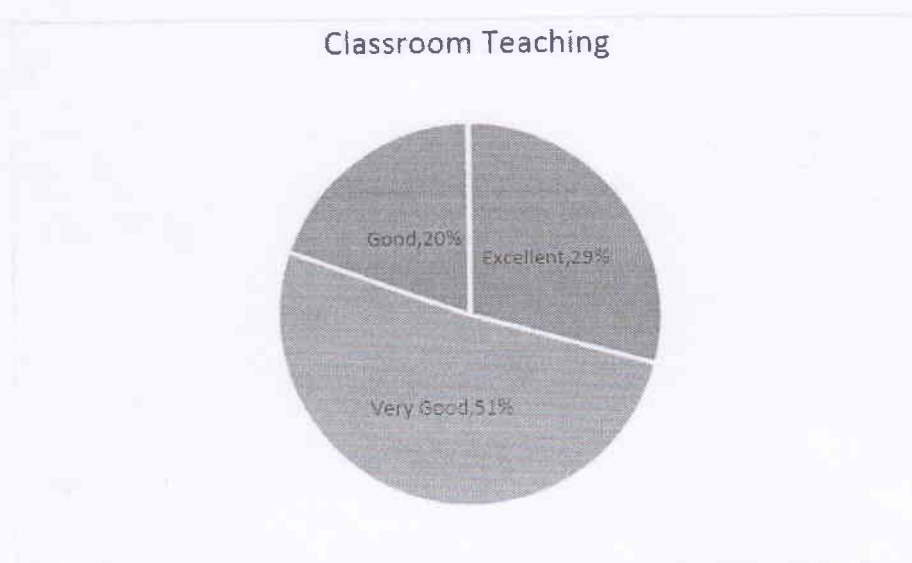
7. What is your opinion on the emotional support and mentoring received from your respective department?
() Excellent () Very Good () Good () Average () Poor
8. Please provide your impression on the rest room and other facilities of the college
() Excellent () Very Good () Good () Average () Poor
9. What do you think about the Sports/NSS/NCC activities in the institution?
() Excellent () Very Good () Good () Average () Poor
10. Please mark your overall opinion on educational experience at IGCAS
() Excellent () Very Good () Good () Average () Poor
11. Please provide any suggestions for improvement in a brief sentence

1. RESPONSE OF STUDENTS ON CLASSROOM INFRASTRUCTURE



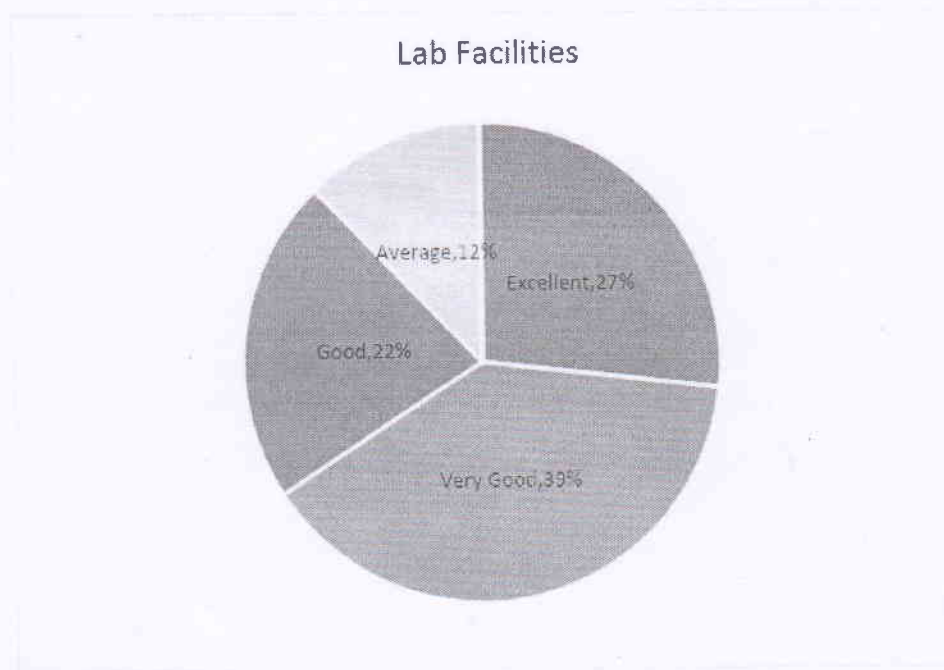
The majority (81%) of the participants have the opinion that the college has good classroom infrastructure. However 19% students rate the classroom facilities average or below. This institution should be taking efforts to improve this area.

2. STUDENTS OPINION ON CLASSROOM TEACHING



The institution can be proud of the response of 100 % of passing out batch 2015-18 which rates the classroom teaching as good or above. A mere 7% rates it as average. The high satisfaction rate in this indicator is amply reflected by the good results in PU exams.

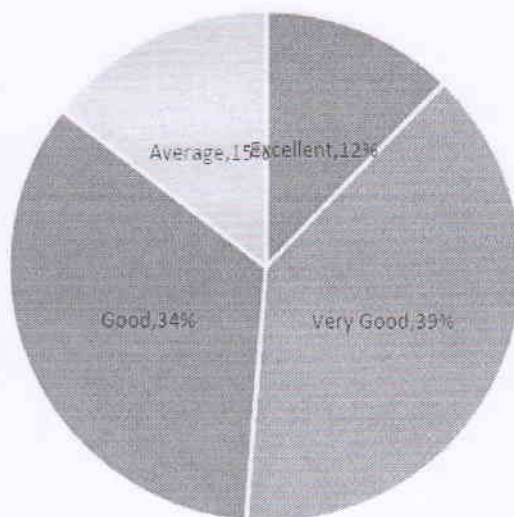
3. OPINION OF STUDENTS ON LABORATORY FACILITIES



But for 12% the rest of the outgoing batch says the Laboratory facilities of the college are good or above. Certain improvements are needed in this front as well.

4. STUDENTS RATING OF LIBRARY FACILITY

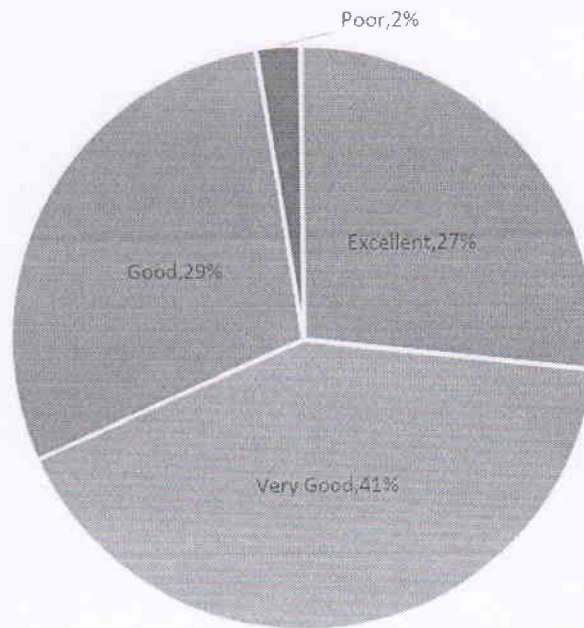
Library Facilities



Though the vast majority of the outgoing batch says good about library facilities, 15% rate it average or below. This area requires attention and improvement

5. STUDENTS IMPRESSION ON CONDUCT OF EXAMINATIONS

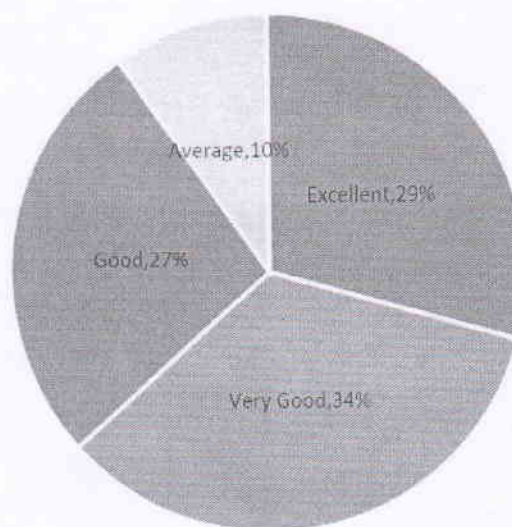
Conduct of Examinations



There is a very good feedback from the 2015-18 batch with respect to the conduct of examinations at IGCAS. 98% of the responses rate the conduct of examination as good or above.

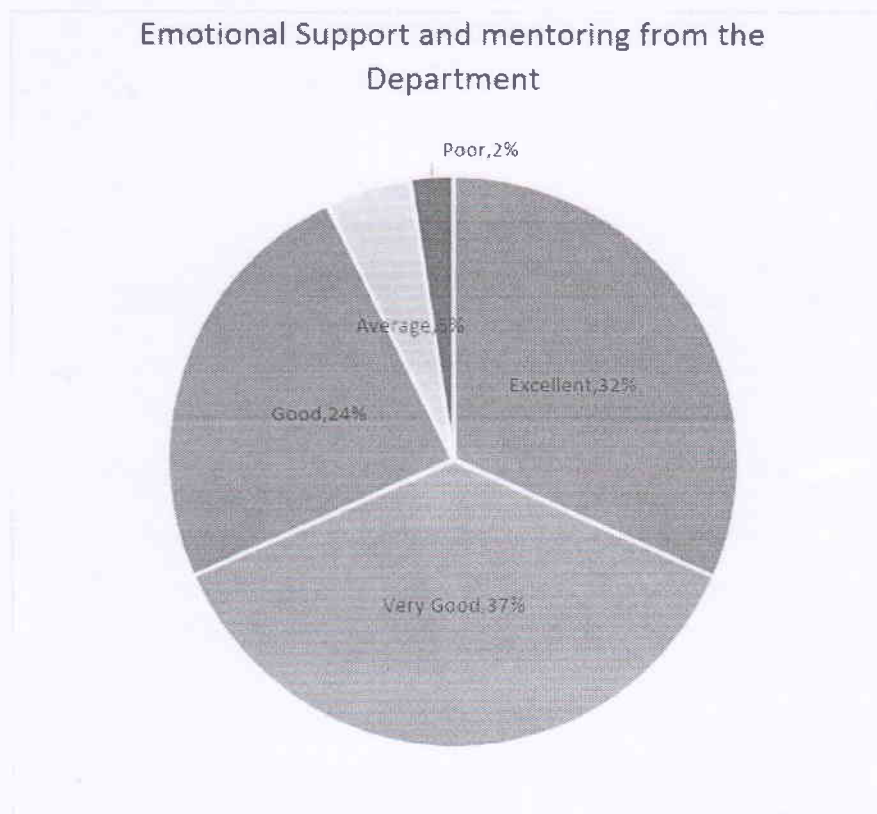
6. OPINION OF STUDENTS ON THE ADMINISTRATIVE SUPPORT RECEIVED

Administrative Support



90% of the passing out students think that the administrative support received from the institution was good. This shows a student oriented administration with minor scope for improvement.

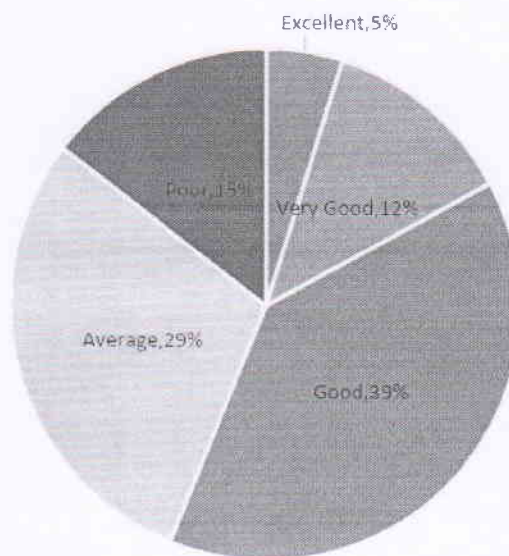
7. STUDENTS RESPONSE REGARDING THE EMOTIONAL SUPPORT & MENTORING RECEIVED FROM THE DEPARTMENT



93% of the respondents feel that they received good emotional support and mentoring from their respective departments. This is indicative of the strong mentoring system existing in the institution

8. STUDENTS RATING OF RESTROOM & OTHER FACILITIES

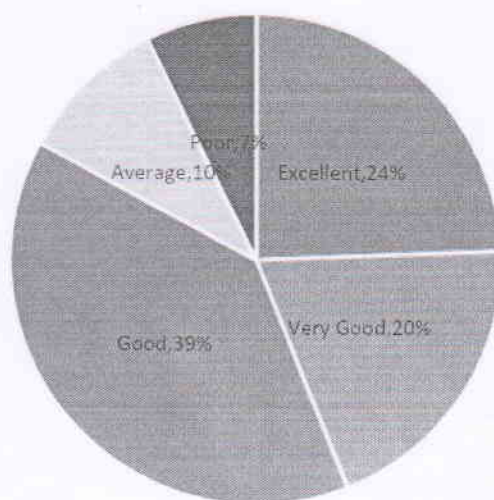
Restroom and other Facilities



44% of the students rate the rest room and other facilities average or below. Hence this is a grey area that needs immediate attention and improvement.

9. STUDENTS IMPRESSION ON SPORTS AND NSS/NCC ACTIVITIES

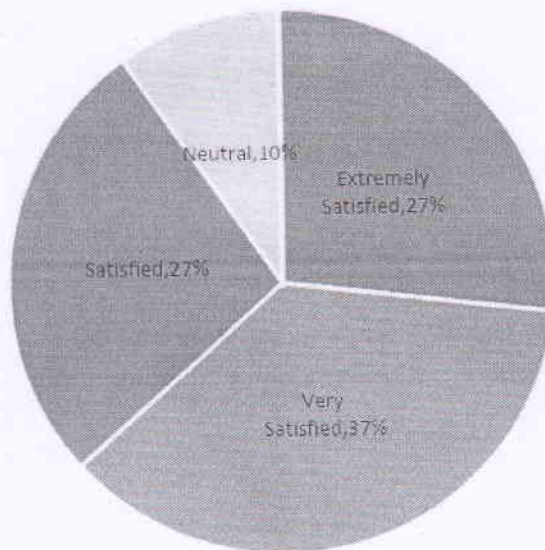
Sports and Extracurricular
Activities(NCC/NSS/etc)



83% of the students appreciate the extracurricular activities including Sports/NCC/NSS. 17% of them rated this aspect as average or below. There is scope for improvement in this front as well.


10. OVERALL RATING OF THE COLLEGE BY STUDENTS

Overall Experience with the college



90% of the outgoing batch students rate the overall experience with IGCAS as satisfied or above. Among them, 27% are extremely satisfied and 37% are very satisfied. Minor improvements in the facilities will further improve the satisfaction level.

Major suggestions for improvements by students include better Rest rooms, more spacious library and Sports facilities.


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